

AUDIO EXTENDER



INTRODUCTION

Digital audio over extreme distances can be tricky in isolation; our audio extender uses a standard Cat5e or better cable to seamlessly transmit S/PDIF (Toslink) audio over 200m.

The Pulse-Eight Digital Audio over Cat5e/6 Extender is ideal for extending audio signals up to 200m over a single CAT5e or CAT6 cable.

FEATURES

- Compact design
- Supports coaxial or S/PDIF digital audio signals
- Supports Stereo and Multichannel digital audio
- Extends audio signals over a single CAT5e/CAT6 cable
- Supports 2ch PCM audio inputs
- 5.1 Compressed audio supported
- Extension length up to 200m

INSIDE THE BOX (KIT)

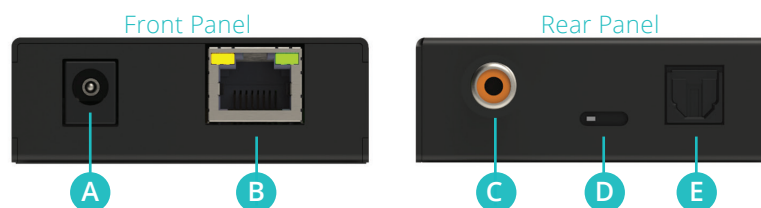
- 1 x Audio Extender
- 1 x Audio Receiver
- 1 x Power Cable
- 1 x USB to DC Adapter
- 1 x Installation Guide

SPECIFICATIONS

SKU:	P8-AE-CAT-EXSET
Input:	Coaxial or SPDIF
Output:	Coaxial or SPDIF
Audio Input Format:	2ch PCM or 5.1 Compressed
Audio Outputs Format:	2ch PCM or 5.1 Compressed
Input DDC Signal:	5 volts p-p (TTL)
Electrical Fast Transient/Burst:	Data communication cord:1 kV Power cord : 2 kV
Power Supply:	5v DC / 5W power supply (CE/FCC certified)
Power Consumption:	Max 1Amp @ 5V 5 Watts
ESD Protection:	± 8kV (Air-gap discharge) ± 4 kV (Contact discharge)
Product Dimensions:	64 x 24 x 75 mm
Product Weight:	90g
Operating Temp Range:	0 to +35°C (32 to +95°F)
Operating Humidity Range:	5 to 90% RH (no condensation)
Certification:	CE, FCC, RoHS

PANEL DESCRIPTIONS

Audio Extender Transmitter



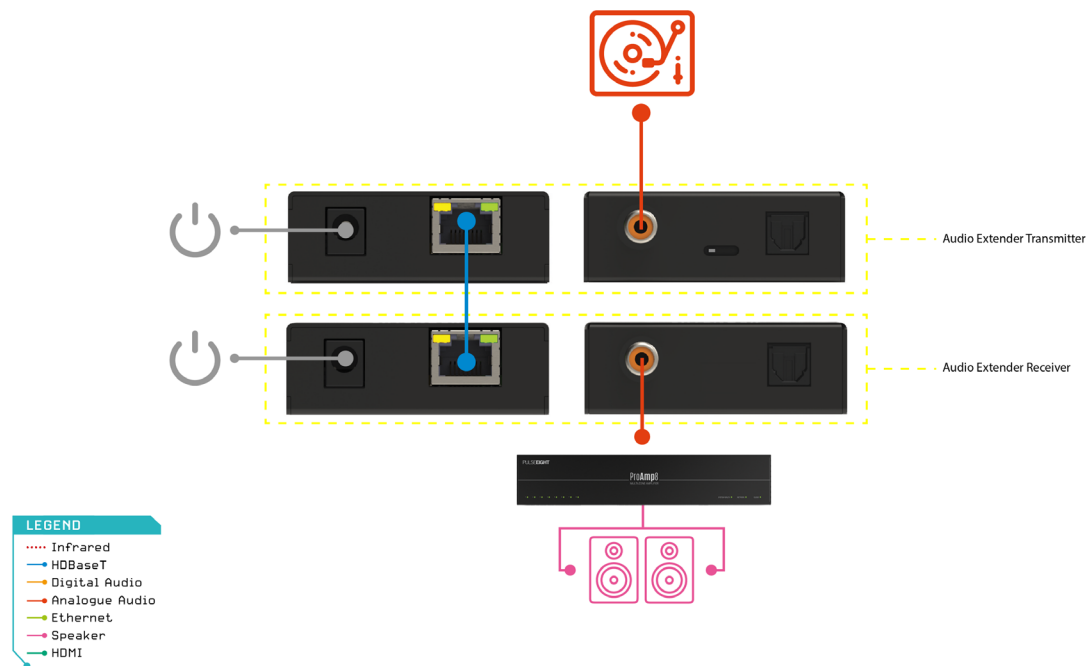
- A DC 5V** - Connect the supplied mains power cable.
- B Cat 5e OUT Port** - To link the transmitter to the receiver with a Cat 5e cable.
- C Coax** - Connect to coaxial S/PDIF audio output of source device (ie DVD player/TV).
- D Selector** - Adjust to select either Coax or S/PDIF (Optical).
- E S/PDIF (Sony/Philips Digital Interface Format)** - Connect to Toslink optical S/PDIF audio output of source device (ie DVD player/TV).

Audio Extender Receiver



- A DC 5V** - Connect the supplied mains power cable.
- B Cat 5e OUT Port** - To link the receiver to the transmitter with a Cat 5e cable.
- C Coax** - Connect to coaxial S/PDIF audio output of source device (ie DVD player/TV).
- D S/PDIF (Sony/Philips Digital Interface Format)** - Connect to Toslink optical S/PDIF audio output of source device (ie DVD player/TV).

INSTALLATION



1. Using a coax or optical cable, connect the Audio Extender Receiver to the audio receiver device (e.g. amplifier).
2. Connect the Audio Source (e.g. Blu-ray player) to the Audio Extender Transmitter via coax or optical cable.
3. Set the Transmitter's selector to the appropriate position for the selected cable.
4. Connect the Audio Receiver and the Transmitter Extender using a CAT 5e/6 cable.
5. Connect the supplied power supply to the DC 5V port on both the transmitter and receiver.

Note: If both extender is connected, an amber LED (Left) on the Cat 5e port should light up. If audio is passing through the extender set, a green LED (Right) on the Cat 5e port should light up.

TROUBLESHOOTING

Should you encounter installation difficulties or issues with device communication, the following checklist of common issues and causes should help resolve your issues. If you still continue to experience issues, please contact your local representative for further assistance.

No Audio

1. Connect the input to the output directly.
2. If there is no audio, check the source and output.
3. If you still do not receive a response, please contact a Pulse-Eight representative or your Installer.

MANUAL VERSION HISTORY

V2.0 - 21st July 2022. Update existing manual to new format

V2.1- 1st March 2024. Further updates and Included Revision History section.

WARRANTY PROCEDURE

The following policies covers all Pulse-Eight products.

Unless otherwise instructed, please do not open any of our products. Doing so will invalidate your warranty. As part of the troubleshooting procedure, you may be instructed to open the device, but you can only proceed with this once consent has been given.

To open a support ticket, please visit: www.pulse-eight.com/support.

Please Note: Warranty cover for ALL products starts from date of receipt of goods NOT date of installation. Should we find that your product does need replacing, we will send your replacement directly to the distributor you purchased from, if not purchased directly from Pulse-Eight.

From 1st April any products purchased will have new warranty lengths. The length of warranty is determined by the type of product purchased. Our cover can be broken down into 3 categories:

Gold, Silver and Bronze.

GOLD: Pulse-Eight Audio and Video Matrices

- 5-year warranty as standard
 - 2-year advanced replacements
 - 3-year return to base for repair

SILVER: Pulse-Eight Amps, Extender Sets and Accessories

- 3-year warranty as standard
 - 1-year advanced replacements
 - 2-year return to base for repair

BRONZE: IR, Cables, Brackets and our Tech Tools

- 1-year advanced replacements

Pulse-Eight Current Product—Within the advanced replacement warranty year(s)

1. Contact support via phone or a support ticket. Pulse-Eight will try to help troubleshoot and resolve the issue remotely.
2. If unable to resolve the fault remotely and the unit needs replacing an advanced replacement will be raised with the installer who purchased it. If you purchased from a distributor you will need to return to your distributor and they will contact Pulse-Eight to get the RMA raised. All distributor advanced replacements will be sent to the distributor and cannot be sent direct to their installer.

Pulse-Eight Current Product—Within return to base warranty

1. Contact support via phone or a support ticket. Pulse-Eight will try to help troubleshoot and resolve the issue remotely.
2. If unable to resolve the fault remotely and the unit needs to be repaired, an RMA will be raised with the installer if purchased direct from Pulse-Eight. Or if purchased from a distributor, the installer will be directed back to their distributor who will raise an RMA.

Pulse-Eight Products Purchased Before 1st April, 2022.

Please visit: [Warranty Page](#). Or Contact support via phone, opening a support ticket or emailing support@pulse-eight.com.

WARRANTY TERMS & CONDITIONS

IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND OBLIGATIONS, AS WELL AS LIMITATIONS AND EXCLUSIONS THAT MAY APPLY TO YOU. YOUR RIGHTS AND THIS LIMITED WARRANTY

This Limited Warranty gives you specific legal rights. You may also have other legal rights that vary by state, province, or jurisdiction. The disclaimers, exclusions, and limitations of liability under this Limited Warranty will not apply to the extent prohibited by applicable law. For a full description of your legal rights, you should refer to the laws applicable in your jurisdiction and you may wish to contact a relevant consumer advisory service.

1. WHAT THIS LIMITED WARRANTY COVERS; PERIOD OF COVERAGE

Pulse-Eight Limited ("Pulse-Eight"), 8-12 Alder Hills, Poole, BH12 4AL, UK, warrants to the owner of the enclosed product that the product contained in this box ("Product") will be free from defects in materials and workmanship for a period of three years from the date of delivery following the original purchase (the "Warranty Period"), or if this product has been professionally installed, the warranty start date is from the date your installer purchased the item, not your system commissioning date. Please check with your installer for their purchase date. If the Product fails to conform to this Limited Warranty during the Warranty Period, Pulse-Eight will, at its sole discretion, either (a) repair or replace any defective Product or component; or (b) accept the return of the Product and refund within 45 days of return the money actually paid by the original purchaser for the Product. Repair or replacement may be made with a new or refurbished product or components, at Pulse-Eight's sole discretion.

If the Product or a component incorporated within it is no longer available, Pulse-Eight may replace the Product with a similar product of similar function, at Pulse-Eight's sole discretion. This is your sole and exclusive remedy for breach of this Limited Warranty. Any Product that has either been repaired or replaced under this Limited Warranty will be covered by the terms of this Limited Warranty for the longer of ninety (90) days from the date of delivery or the remaining Warranty Period. This Limited Warranty is transferable from the original purchaser to subsequent owners, but the Warranty Period will not be extended in duration or expanded in coverage for any such transfer.

2. TOTAL SATISFACTION RETURN POLICY

If you are the original purchaser of the Product and you are not satisfied with this product for any reason, you may return it in its original condition within thirty (30) days of the original purchase and receive a full refund. If this is a professionally installed product, you must check with your installer regarding their own returns policy.

3. WARRANTY CONDITIONS; HOW TO GET SERVICE IF YOU WANT TO CLAIM UNDER THIS LIMITED WARRANTY

Before being able to claim under this Limited Warranty, the owner of the Product must (a) notify Pulse-Eight of the intention to claim by emailing support@pulse-eight.com during the Warranty Period and providing a description of the alleged failure, and (b) comply with Pulse-Eight's return shipping instructions, and (c) ship the Product at owner's cost (except where prohibited by applicable law) to Pulse-Eight for repair or replacement. Pulse-Eight will have no warranty obligations with respect to a returned Product if it determines, in its reasonable discretion after examination of the returned Product that the Product is an Ineligible Product (defined below). Pulse-Eight will bear all costs of return shipping to the owner, except with respect to any Ineligible Product, for which the owner will bear all shipping costs.

4. WHAT THIS LIMITED WARRANTY DOES NOT COVER

This warranty does not cover the following (collectively "Ineligible Products"): Products marked as "sample" or sold "AS IS"; or Products that have been subject to: (a) modifications, alterations, tampering, or improper maintenance or repairs; (b) handling, storage, installation, testing, or use not in accordance with the Installation Guide or other instructions provided by Pulse-Eight; (c) abuse or misuse of the Product; (d) breakdowns, fluctuations, or interruptions in electric power or the telecommunications network; or (e) Acts of God, including lightning, fire, flood, tornado, earthquake, or hurricane. This warranty does not cover consumable parts, including batteries unless damage is due to defects in materials or workmanship of the Product, or software (even if packaged or sold with the product). Pulse-Eight recommends that you use only authorized service providers for maintenance or repair. Unauthorized use of the Product or software can impair the Product's performance and may invalidate this Limited Warranty. Pulse-Eight does not warrant that operation of the Product will be error-free or uninterrupted or that the Product will in every case process all data correctly.



5. DISCLAIMER OF WARRANTIES

Except as stated above in this limited warranty, and to the maximum extent permitted by applicable law, Pulse-Eight disclaims all express, implied, and statutory warranties and conditions with respect to the product, including the implied warranties of merchantability, fitness for a particular purpose. To the maximum extent permitted by applicable law, also limits the duration of any implied warranties or conditions to the duration of this limited warranty.

6. LIMITATION OF DAMAGES

In addition to the above warranty disclaimers, in no event will Pulse-Eight be liable for any consequential, incidental, exemplary, or special damages, including any damages for lost data or lost profits, arising from or relating to this limited warranty or the product, and Pulse-Eight's total cumulative liability arising from or related to this limited warranty or the product will not exceed the amount actually paid for the product by the original purchaser.

7. LIMITATION OF LIABILITY

Pulse-Eight disclaims all liability of any kind of Pulse-Eight's suppliers. The Pulse-Eight online services ("services") may provide you with information ("product information") regarding your product's performance and/or peripherals connected to your product ("product peripherals"). The type of product peripherals that may be connected to your product may change from time to time. Without limiting the generality of the disclaimers above, all product information is provided for your convenience, "as is", and "as available". Pulse-eight does not represent, warrant, or guarantee that product information will be available, accurate, or reliable. You use all product information, the services, and the product at your own discretion and at risk. You will be solely responsible for (and Pulse-Eight disclaims) any and all loss, liability, or damages, including to your HVAC system, plumbing, home, product, product peripherals, computer, mobile device, and all other items and pets in your home, resulting from your use of the product information, services, or product. The product information provided by the services is not intended as a substitute for direct means of obtaining the information.

8. VARIATIONS THAT MIGHT APPLY TO THIS LIMITED WARRANTY

Some jurisdictions do not allow limitations on how long an implied warranty lasts or exclusions/limitations on incidental or consequential damages, so some of the limitations set out above may not apply to you.

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